取扱高 Transaction Volume	Apr-17	-	May-17	t/l Apr - May	Jun-17	t/l Apr - Jun	Jul-17	t/l Apr - Jul	Aug-17	t/l Apr - Aug	Sep-17	t/l Apr - Sep
カードショッピング Shopping services	6.9%	_	5.6%	6.2%	5.4%	5.9%	5.4%	5.8%	6.5%	5.9%	5.1%	5.7%
カードキャッシング Cash advances	▲3.7%	-	▲5.6%	▲ 4.7%	▲ 6.4%	▲ 5.3%	▲ 4.2%	▲5.0%	▲ 4.1%	▲ 4.8%	▲2.0%	▲ 4.3%
他社カード代行 Agency services	9.9%	-	8.1%	9.0%	7.6%	8.5%	6.9%	8.1%	7.1%	7.9%	8.0%	7.9%
カードビジネス計 Card Business Total	7.5%	_	5.9%	6.6%	5.7%	6.3%	5.5%	6.1%	6.1%	6.1%	5.7%	6.0%
総合計 Total(including non-card business)	8.0%	-	5.8%	6.9%	6.0%	6.6%	5.4%	6.3%	5.6%	6.1%	5.7%	6.1%
カードショッピングリボルビング残高 Receivables Outstanding (Shopping Revolving)	12.9%	-	12.9%	-	11.8%	-	12.1%	-	11.7%	-	9.7%	_
カードキャッシング残高 Receivables Outstanding (Cash Advances)	▲ 1.2%	-	▲ 1.5%	-	▲ 1.3%	-	▲0.9%	-	▲0.9%	-	▲0.6%	-

取扱高 Transaction Volume	Oct-17	_	Nov-17	t/l Oct - Nov	Dec-17	t/l Oct - Dec	Jan-18	t/l Oct - Jan	Feb-18	t/l Oct - Feb	Mar-18	t/l Oct - Mar
カードショッピング Shopping services	3.1%	_	6.2%	4.4%	3.7%	4.1%	4.7%	4.2%	2.1%	3.8%	2.7%	3.5%
カードキャッシング Cash advances	▲1.1%	_	0.1%	▲0.5%	▲0.3%	▲0.4%	0.3%	▲0.3%	1.0%	0.0%	▲0.2%	▲0.1%
他社カード代行 Agency services	7.2%	_	7.3%	7.3%	6.8%	7.1%	7.9%	7.3%	6.9%	7.2%	7.1%	7.2%
カードビジネス計 Card Business Total	4.2%	_	6.2%	5.2%	4.6%	5.0%	5.6%	5.1%	3.6%	4.9%	4.0%	4.7%
総合計 Total(including non-card business)	5.4%	_	6.0%	5.7%	5.8%	5.8%	6.0%	5.8%	4.9%	5.7%	6.5%	5.8%
カードショッピングリボルビング残高 Receivables Outstanding (Shopping Revolving)	10.9%	-	12.3%	-	10.3%	_	11.2%	-	10.6%	-	8.8%	_
カードキャッシング残高 Receivables Outstanding (Cash Advances)	▲0.2%	_	0.1%	_	0.4%	_	0.8%	_	1.1%	_	1.5%	_

管理会計ベース

Number by Administrative accounting



	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18
新規発生件数 Number of new claims	2,100	2,500	2,200	2,100	2,300	2,400	2,300	1,900	2,500	1,700	2,100	2,600

※① 第三者介入債権:債務者からの依頼に基づき、弁護士または司法書士など代理人から債務整理に関する受任通知を受けた債権。
Claims handled by lawyers and other proxies: Loan claims for which delegation notifications for adjustment were sent from any third parties such as lawyers and judicial scriveners upon request from the debtors

※② 新システム移行に伴う業務制限期間除く実績(2017年11月19日~11月27日)
Excluding work restriction period due to new system transition (November 19 - November 27, 2017)